

This is to certify that

ALBERTO CIARDELLI

Has achieved the

**ITIL[®] 4 Strategist
Direct, Plan and Improve Certificate**

Effective from **06 Sep 2020**

Expiry date **N/A**

Certificate number **GR678000943AC**

Candidate number **9980072041277408**



Mark Basham, CEO, AXELOS



Panoraia Theleriti, Certification Qualifier, PeopleCert

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This certificate remains the property of the issuing Examination Institute and shall be returned immediately upon request.