

All talents, certified.

ITIL® APPROVED TRAINER

This is to confirm that

Alberto Ciardelli

is an Approved Trainer for the following programs

- ITIL® 4 Foundation in IT Service Management
- ITIL® 4 Managing Professional Transition
- ITIL® 4 Specialist Create, Deliver and Support
- ITIL® 4 Specialist Drive Stakeholder Value
- ITIL® 4 Specialist High Velocity IT
- ITIL® 4 Strategist Direct, Plan and Improve

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